TECH GUIDE

Faculty 2024-2025

SUPPORT@NEBRASKA.EDU

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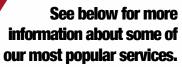HUSKERTECH

UNIVERSITY OF
Nebraska
Lincoln

Use IT.

FULL LIST OF SERVICES

See below for more information about some of our most popular services.

Checkout

Your students may checkout laptops and equipment at all Huskertech locations for a period of up to one week.
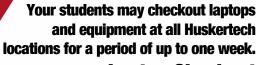
Laptop Checkout

Classrooms

Information Technology Services designs, refreshes and supports all AV equipment in General Purpose (GP) classrooms. We provide teaching tools that are consistent from building to building. Wherever your class is, you can be confident in the room's abilities.

GP Classrooms Support

Instructional Design Support

The Center for Transformative Teaching (CTT) can help you design and develop your face-to-face, online, or blended courses, as well as consult on specific instructional challenges or needs, helping to ensure technologies are used in pedagogically effective ways.

teaching.unl.edu/contact-us/

Learning Management System

Canvas is the learning management system at the University of Nebraska–Lincoln.

Learning Managment System

Secure IT.

IT Security

Passwords

- Never share your password.
- Use a password of at least ten characters and try using a pass phrase.
- Don't use the same password on multiple sites.
- Keep your passwords secret.

go.unl.edu/passwords

Two-Factor

Two-factor authentication enhances the security of your online accounts by using your smartphone to verify your identity.
- Install the Duo mobile application for improved usability and security.

go.unl.edu/2FA

Phishing

- The university will never ask you for your passwords, personal information, or to enter a 4-digit Duo pin.
- Phishing scam emails may claim to be "urgent", contain links/ attachments, or appear to be sent from a colleague or co-worker.
- Report suspicious emails from your inbox with one click by using the "Report Phish" add-in.

go.unl.edu/phishing

Personal Devices

Recommendations for securing your personally owned device.
- Use a supported Operating System.
- Enable Automatic Software Updates.
- Install University Anti-Malware software (free for students/faculty).

go.unl.edu/device-security

Connect IT.

WiFi Network Access

1. Select eduroam from the list of available networks

2. Your device will now prompt you to log in to the network. Use hhusker2@unl.edu email address and password.

3. If prompted, accept the eduroam certificate and authenticate your device.

Connect a wireless IoT a device to the NU-IoT Network.

For more information: **Network Wi-Fi**

Wired Network Access

For activating wired connections visit: NETWORK WIRED

To access on campus network services, use of the VPN may be required.

Set up VPN at: **VPN**

Telephones & Voicemail

For problems or issues contact
ITS Telecom Service Desk:
402-472-3434 or support@nebraska.edu

Buy IT.

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HUSKERTECH

Apple

Verizon & T-Mobile phone plans

Accessories

Software

PC

And more!

Laptops, iPads and software now available on Marketplace

Nebraska Union | huskertech.unl.edu | 402-472-5151 | **Authorized Campus Store**

Additional Information

Instructional Design
Center for Transformative Teaching
teaching.unl.edu

Learning Spaces
GP Classroom Team
402-472-5511

Digital Learning Center
Exam Commons
Locations on City and East Campus
Front Desk 402-472-2110 dlc.unl.edu

Lecture Capture
UNL Academic Video
go.unl.edu/learnyuja

Canvas
How-to-use guide for instructors
go.unl.edu/how-to-use-canvas

Anti-Plagiarism
Turnitin
go.unl.edu/learnturnitin

Fix IT.

Huskertech Help Center

For questions on device troubleshooting, repair, software and operational problems.

Four convenient locations to serve you:

CITY UNION · ADELE CORYELL HALL LEARNING COMMONS
LOVE LIBRARY, ROOM 31 · DINSDALE FAMILY COMMONS
FILLEY HALL, ROOM 22

402-472-3970 or toll-free 866-472-3970 | support@nebraska.edu

go.unl.edu/hhc

Repair

LOVE LIBRARY SOUTH

ROOM 31

FILLEY HALL ROOM 22

Open 8am-5pm

The Computer Repair Center can diagnose and fix hardware issues with Macs, PCs and other devices.

- Competitive pricing
- Quick turn-around times
- Convenient on-campus location

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HUSKERTECH

Authorized Service Provider